



# PRIVACY POLICY

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## PERSONAL DATA PROTECTION POLICY

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### PREAMBLE

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The locations of REEL GmbH and its subsidiaries hereby undertakes to respect privacy and protect Personal Data.

This Data Protection Policy is intended to inform you as to the commitments taken of the person responsible for data processing so as to guarantee respect of your Personal Data.

#### Definitions:

- Personal data (or "Data") refers to all information pertaining to an identified or identifiable natural person, directly or indirectly, notably with reference to an identifier.
- Personal Data Processing refers to any operation or group of operations undertaken with or without the assistance of automated processes and applied to Data or groups of Data.
- This data protection policy applies to REEL GmbH and its subsidiaries as well, jointly referred to as "the companies" in the text hereunder.
- Website: <https://www.reelinternational.com/en/>
- The responsibility for data processing lies with:
  - REEL GmbH(with offices in Veitshöchheim, Köln and Hoofddorp) in Veitshöchheim
  - REEL Handling & Lifting GmbH (with offices in Hamburg and Pinneberg) in Hamburg
  - REEL Möller GmbH in Pinneberg

### 1. SCOPE OF THE PERSONAL DATA PROTECTION POLICY

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This Data protection policy is applicable to all Personal Data Processing implemented by the companies via the Website.

### 2. DATA COLLECTED

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Generally, you can visit our Website without it being necessary to send us Data.

However, in order to be able to offer certain services, the companies may request certain Data from you, for instance, to reply to a contact request or follow an application.

All or some of the following Data may be collected when you use the Website:

- Identity data (surname, forename, email address, telephone number)
- Data pertaining to your personal and professional life which you decide to send us, notably in the framework of applications.

In all instances, we restrict ourselves to the collection and processing of pertinent, adequate, non-excessive Data strictly necessary for those purposes previously determined.

We are also likely to use cookies which are small files containing letters and figures downloaded to your terminal when you access the Website (see paragraph entitled cookies).

### **3. PURPOSE OF PROCESSING UNDERTAKEN BY REEL AND LEGAL BASIS FOR PROCESSING**

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The companies hereby undertake to collect and process your Personal data in a loyal, legal and transparent manner.

Use, in line with the purposes outlined hereunder, of your Data by the companies is authorised by legislative and regulatory provisions as it is:

- Required for respect of our legislative and regulatory obligations towards public institutions or competent authorities; Art. 6 sec. 1 lit. c) GDPR  
Or,
- Required for conclusion or performance of a contract; Art. 6 sec. 1 lit. b) GDPR  
Or,
- In certain cases, required for our best interests for the purposes outlined hereunder; Art. 6 sec. 1 lit. f) GDPR
- Or,
- In certain circumstances, undertaken with your consent; Art. 6 sec. 1 lit. a) in connection with Art. 7 GDPR

Processing, undertaken by the companies, meets explicit, legitimate and determined purposes. Your Data may notably be processed for the following purposes:

- Supervision of your application made on the Website.
- Response to your contact requests and issue of commercial documentation.

The purpose of collection will be precisely indicated at the time of collection.

### **4. TERM OF DATA STORAGE**

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The duration of storage of your Data depends on the processing purposes for which the data is used.

- **Processing and supervision of applications:**

We hereby undertake to delete your Data within a maximum of 2 years after our final contact with you.

- **Communication, management of your contact requests:**

We hereby undertake to delete your Data within a maximum of 3 years after our final contact with you.

Beyond this term, Data may be rendered anonymous and stored solely for statistical use and will not be exploited, in any nature whatsoever.

### **5. CATEGORIES OF RECIPIENTS OF DATA COLLECTED**

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The companies will only send your Personal data to authorised and given recipients.

No transfer to third parties for commercial use will be undertaken without your prior consent.

The recipients of your Data are those departments at the companies concerned as well as, where applicable, authorised persons:

- From our subsidiaries for internal management or recruitment;
- From our suppliers, service providers and notably technical service providers so as to provide you with the service or information you requested (Mailing, data storage, etc.) By virtue of their

contract, these service providers are not authorised to use or disclose this information, aside for when required to provide services or comply with requirements for which provision is made by law;

- From a legal or administrative authority where the companies are required by law.

By application of applicable regulations, any sub-contractor who may process this Personal data for the companies undertakes notably to:

- process Data solely for that/those purpose(s) which are the sub-contracted,
- process Data pursuant to the companies' instructions
- Guarantee the security and confidentiality of Data.

## 6. DATA TRANSFER

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In such instance as your Data is transferred outside of the European Union, we ensure that:

- Data is transferred to a country accepted as offering an equivalent level of protection.
- Data is transferred to entities certified under the Privacy Shield
- For Data transferred outside of countries recognised by the GDPR and Federal Commissioner for Data Protection and Freedom of Information (BFDI) as having a sufficient level of protection, redress is made to one of the mechanisms offering appropriate guarantees for which provision is made by applicable regulations, and in particular standard contractual clauses.

## 7. COOKIES

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You can consult our cookies policy here

[REEL cookies-DE.pdf](#)

## 8. YOUR RIGHTS CONCENING DATA COLLECTED

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### 8.1 Your rights

You have all of the following rights over Data we collect:

- **Right to access your Data:** You are entitled to receive confirmation that your Data is or is not processed and, when it is, are entitled to access said Data. This right includes that of receiving a copy of the Data processed; Art. 15 GDPR.
- **Right to request rectification of your Data if incorrect:** You are entitled to request that your Data be rectified, updated or completed when inaccurate, incorrect, incomplete or obsolete; Art. 16 GDPR.
- **Right to request deletion of your Data:** According to Art. 17 GDPR, you are entitled to request deletion of your Data only for those reasons for which provision is made by applicable regulations and in particular when
  - Data is no longer necessary in light of the purposes for which it is collected or processed in any other manner;
  - you withdraw consent over which processing is based, and there is no legal basis for processing;

- you object to processing and there is no overriding legitimate ground for processing;
  - you consider that your Data has been processed illicitly;
  - Your Data should be deleted to respect a legal obligation.
- **Right to limit processing of your data:** According to Art. 18 GDPR, you are entitled to request that the Data Controller limit the use of your data solely on those grounds for which provision is made by applicable regulation and in particular when:
    - you object to the accuracy of your Data;
    - you consider that processing is illicit and you object to deletion of your data;
    - data is still required for exercising or defending your rights in court even though REEL no longer requires this data,
  - **The right to object to processing by withdrawing your consent** (with it being reiterated that this withdrawal may not harm the legality of processing based on the consent granted prior to its withdrawal); Art. 7 sec. 3 GDPR,
  - **The right to benefit from data portability:** You are entitled to reclaim your data provided to the companies, in a structured format, commonly used and machine-readable, and the right to transfer this data to another Data Controller; Art. 20 GDPR.
  - **Right to make a complaint:** If you consider that the companies have defaulted in respect of its obligations in light of your Personal data, at any time you may issue a complaint or make a claim to the competent authorities to the following addresses:
    - **REEL GmbH:** [Bayrischen Landesamt für Datenschutzaufsicht \(BayLDA\)](#)
    - **REEL Handling & Lifting GmbH:** [Hamburgischen Beauftragten für Datenschutz und Informationsfreiheit \(HmbBfDI\)](#)
    - **REEL Möller GmbH:** [Unabhängiges Landeszentrum für Datenschutz Schleswig Holstein \(ULD\)](#)

## 8.2 Terms for exercising rights

You can exercise the above rights by sending a detailed written request to [dataprotection@nkmnoell.com](mailto:dataprotection@nkmnoell.com) or to the following addresses:

REEL GmbH	REEL Handling & Lifting Systems GmbH	REEL Möller GmbH <i>A former entity of FLSmidth</i>
Rudolf-Diesel-Straße 1	Hein-Saß-Stieg 9	Haderslebener Straße 7
97209 Veitshöchheim	21129 Hamburg	25421 Pinneberg

Due to the obligation of security and confidentiality in Data processing incumbent upon the companies, you are hereby informed that your request will be processed subject that you provide proof of your identity, notably by producing a scanned copy of a valid identity document or a signed photocopy of a valid identity document.

The companies will determine whether this is admissible or not within one month following receipt of the claim. In such instance as it is deemed admissible, Reel will provide all information requested or implement the rights claimed within the aforementioned deadline.

If, given the complexity of the claim or the number of requests received, the aforementioned deadline cannot be respected, the companies will notify you prior to expiry of this deadline, of this deadline being pushed back by a maximum of two months following its decision.

The companies hereby notify you that it will be entitled, where applicable, to object to any requests which are clearly abusive (in their number, repetitive or systematic nature).

In such instance as the companies do not follow up on your request, we will inform you in the aforementioned deadlines of the grounds on which our decision is based and your option to refer a complaint to the Data Protection Authority in your federal state.

## **9. PERSONAL DATA SECURITY**

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We take all necessary security measures so as to prevent as far as practically possible any alteration or loss of your data or any unauthorised access thereunto.

In such instance as we should be aware of any illegal access to personal data concerning you, we undertake to notify you of the incident as soon as possible if this fulfil a legal requirement.

## **10. UPDATING THE PRESENT POLICY**

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The present policy may be updated at any time, notably pursuant to legal and/or regulatory provisions and/or any recommendations of the Data Protection Authority of the respective federal state. We hereby invite you to consult this page regularly.